

Northampton Borough Council - Northampton Disabled People's Forum

Friday, 10 February 2017 at 10:30 am – 12:30pm

The Holding Room, The Guildhall, St. Giles Square, Northampton, NN1 1DE.

Agenda

- 1. Welcomes, introductions and apologies**
- 2. Minutes and Matters Arising**
- 3. VOICE**
- 4. Disabled Parking**
 - (A) John Dale and Katie Mills - Regeneration Team**
 - (B) Derrick Simpson - Town Centre Manager**
 - (C) Andrew Leighton - Highways**
- 5. Action Plan - Luisa Jepson - Northampton Inter Faith Forum Hate Crime project**
- 6. Community Information Exchange**
- 7. Date of the Next Meeting**

24th March 10:30am -12:30pm

Map and directions at: www.northampton.gov.uk/guildhall

For more information about this meeting please contact:
Alice Morgan, Community Development Officer



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More information about the Forum generally is at: www.northampton.gov.uk/forums



Facebook page: <https://www.facebook.com/NorthamptonDisabledPeoplesForum?ref=hl>

Please note that this Forum is supported and funded by Northampton Borough Council. The Forum may work in partnership and collaboration with other community groups, councils and local services from time to time. The views expressed and decisions taken by the Forum are not necessarily those of Northampton Borough Council.



NORTHAMPTON
BOROUGH COUNCIL

Code of Conduct for the Forums

This Code of Conduct sets out the standards that the Forums expect of its members. It aims to provide members with an effective ethical framework in which to do business. It is not intended to be exhaustive, or to cover every eventuality, but sets out some common sense requirements to enable the forums to function smoothly and successfully.

It is the responsibility of the Chair to encourage and enable input from forum members, to ensure all voices are heard.

1. Meeting Etiquette

As an attendee you must comply with the following requirements and any others that may be stated from time to time:

- 1.1** Contribute positively to discussions concerning the issues of the meeting
- 1.2** Be friendly, polite, courteous and respectful at all times to fellow members, and others present
- 1.3** Not insult, abuse or use offensive language or behaviour
- 1.4** Comply with Northampton Borough Councils Equal Opportunities Policy
- 1.5** Demonstrate actively that you are interested in and care about the issue that you are discussing and want to make a positive difference
- 1.6** Show respect for buildings, facilities and equipment being used
- 1.7** Speak only through the Chairman of the meeting and not interrupt, heckle, make distracting noises or gestures
- 1.8** Speak clearly into any microphone provided and comply with any instructions given about its use

2. Being Objective

- 2.1** Your own experience and views should inform, but not dominate or dictate how you participate.
- 2.2** If you have a specific issue with regards to a service matter to raise these can be discussed with a member of staff at the end of the each meeting or you can ask for the appropriate officer details. Meetings attended by other residents are not the place to raise any issues of this nature.
- 2.3** Be Fair
- 2.4** You must have and show respect for the people you deal with, and take their circumstances and personal differences into account. This is about putting equality into practice. The key is simply to respect differences fairly, so that you do not exclude anyone, or treat anyone inappropriately or unfairly because of their particular circumstances.

Breaching the Code of Conduct

If any person's behaviour breaches this Code of Conduct, they will be required to leave the meeting and vacate the premises where it is being held. They will not be permitted to attend future meetings unless they provide satisfactory evidence to Northampton Borough Council that they will comply with the Code – e.g. a letter of apology.

If you would like further information or if you would like to discuss the Code of Conduct please contact Vicki Rockall, Partnerships and Communities Manager at vrockall@northampton.gov.uk or on 01604 837074

Northampton Borough Council - Northampton Disabled People's Forum

Friday, 25 November 2016 10:30am – 12:30pm

1. WELCOMES, INTRODUCTIONS AND APOLOGIES

Councillor Phil Larratt (Co – Chair), Martin De Rosario (Co – Chair), D Samwell (Northants Fire and Rescue Service), H Gray (Northants Fire and Rescue Service), B Barber (Individual), L Barber (Individual), K Wheeler (Towcester Medical Centre), M Boyes (Individual), Alice Morgan (Individual), Cllr Ashraf (NBC), Nisha Mejer (NBC), Rashid Munir (Individual), Mike Jackson (British Polio Fellowship), Carl Weininger (British Polio fellowship), Graeme Wilson (Northamptonshire Sport)

Apologies – Jacqueline Forrest Smith, Beverley Mennell, Julie Davenport

2. MINUTES AND MATTERS ARISING

Minutes were recorded as to true to record.

Matters arising – Page 4 – CW asked how organisations can promote themselves more to receive more funding.

Following options –

Partnership Grant – **ACTION:** AM to contact VIN to help support with this.

Councillor Community Fund – organisations can contact councillors direct.

Organisations can contact the local radio in particular Radio Northampton to help promote themselves.

3.ELECTION FOR CO CHAIR

Martin De Rosario was thanked for his work as Co-Chair and nominated to stand again. This was seconded.

4.KAREN WHEELER - IMPACT OF PIP ON GPS

K Wheeler asked for feedback from the forums about PIPs.

Cllr Larratt: No consistency with decision making process. Advised people to contact Community Law for guidance. The organisation has a drop in centre three times a week. They will also take on appeals if people don't receive an award.

Cllr Ashraf: Even though advice given is good, there is a huge pressure on the staff at Community Law. People have genuine health issues and not awarded. There should be better procedures in place.

MJ: People are embarrassed to give details of the full extent of their disability to assessors. People with Polio do not get better and therefore appeals have been won. Professional support is needed to challenge decisions.

Cllr Larratt: People must let assessors know the worst conditions they endure.

CW: It is a matter of pride and people with disability do not always want help.

K Wheeler: It is difficult for GPs because they are not told the full extent of the issues. Doctors need facts and dates.

CW: It is recommended that patients take a friend with them to explain the symptoms.

Cllr Larratt: You can receive extension date on appeals if necessary.

KW thanked Forum for feedback. Would like to attend again for future meetings to give updates.

5. NORTHANTS FIRE AND RESCUE

DS and GH gave a presentation about the Northants Fire and Rescue Service and the Draft protection Plan. NFRS are contacting the communities and asking for feedback.

NFRS has become more proactive rather than responsive and educating people as to how to prevent fires. Fire calls have now reduced by 50%.
92% of people have a smoke detector. There is lots of collaboration with Police and Ambulance services and knowledge is being shared.

NFRS has to save £1.5 million. Consultation from Nov 9th – December 21st 2016.

Ring 999 for emergency calls. Ring 01604 797000 for Fire Safety Check.

ACTION: NM to send out presentation.

Questions and Answer:

MJ: Does the Fire Service give courses on how to put people in recovery position?

DS: Will look into this and provide answer.

CW: Do you have capacity to do everything ie joining the services together?

DS: We are trialling a rural vehicle which provides a joint service – Fire, Police and Ambulance. The vehicle can get on the scene very quickly and can establish whether further support is required. Highly successful so far.

Cllr Ashraf: Do you engage with communities where English is spoken as a second language?

DS: Yes. Can take contact details for other groups too.

Defibrillators were discussed and decided that this was an issue for Ambulance Services.

ACTION: AM/NM to invite Ambulance Service to forum.

6. DISABLED PARKING

AM sent an invitation to the Councillor who is responsible for Highways and the Regeneration team at NBC prior to meeting to discuss concerns.

MJ: There should be photos of the owner of blue badge on the actual badge itself.

Cllr L: Photos are on the back but not on the front. In some cities there are blue badge enforcement officers. This needs to be pursued.

Cllr Ashraf: Huge problem in St James especially when the football match is on. There is a lack of enforcement.

Cllr L: There is a significant lack of parking on town especially in Mercers Row and Fish St.

The lack of disabled parking in St Giles was discussed. CW made a Freedom of Information request and was informed that a consultation took place. The bus bay is in the middle in the road and can create traffic build up. It was asked how an ambulance would get through.

ACTION: Forum members to contact AM or NM if there further concerns about the parking.

7. ACTION PLAN - INTERNATIONAL DAY WITH PEOPLE WITH DISABILITY.

International Day for People with Disability – 3rd Dec. 11am -3pm. At Weston Favell shopping centre.

Hate Crime event held on 10th October went very well. Recruited 8 champions.

Luisa Jepson, Hate Crime Development Officer for Northampton Inter Faith Forum is approaching communities to ask if they can be reporting centres for Hate Crime.

ACTION: Invite Luisa to next meeting to encourage reporting to this forum.

NBC won Hate Crime Award for the work done by the council.

8. COMMUNITY INFORMATION EXCHANGE

1st Dec – World Aids Day. 12pm in the Court Yard, Guildhall.

26th Jan – Holocaust Memorial Day.

Cllr Ashraf: Organising food Collection. **ACTION:** NM to send out email.

GW: Ellie Robinson won Young Sports Personality of the Year Award. Thank you to NBC for inviting her to switch on Christmas lights.

Sue from Action Support to continue Shopmobility from 6th Dec. Will be renamed to Scooter 2 Go. Prices may change but will be based in same location

9. ITEMS FOR NEXT AND FUTURE MEETINGS

Highways and Regeneration team to attend to discuss town centre parking.

Diabetes – ongoing.

Travel facilities for Disabled People in particular for holidays.

10. DATE OF THE NEXT MEETING

20th January 10.30am – 12.30pm. The Guildhall, Northampton

Forum Action Plan						
Chair:	Cllr. Larratt and Martin De Rosario		Responsible Forum:	Disabled People’s Forum		
Outcomes identified within the Corporate Plan:	<ul style="list-style-type: none">• Empowered local communities with a greater capacity to become involved in community life• Promote integration and cohesion• Appropriate support provided to those in most need• Services are fair, accessible and responsive to individual needs residents and customers feel informed and engaged in service quality and design• Future developments informed by the views of local people• Delivery of events to celebrate and enjoy the Town’s heritage and culture					
Objectives:	<ul style="list-style-type: none">• Identify issues of importance to disabled people who live or work in the Borough, research/discuss issues and decide on outcomes to achieve• Promote and sustain effective communication between NBC and disabled people living or working in the Borough.• Work towards equality of access by disabled people to services, including accessible formats, removing barriers, promoting dialogue and identifying specific requirements.					
∞	<ul style="list-style-type: none">• Promoting partnership working by statutory and voluntary sector organisations, and Disabled People’s groups and communities					
Actions:						
Action	Owner	Activity (intelligence led)	Timescale	Cost	Measure	Last Updated
Improve attendance at forum, bringing different groups together to build upon the forum. Including service providers as well as service users.	Partnerships and Communities Team	Continue to promote forum through various networks and communications channels.	Ongoing	Nil	% increase at forum	March 15
Hate Crime Awareness Week	NBC/ Northampton Rights and Equality Council / VIN	Week of activity held including Inter Community Forum event for recruitment of Hate Crime Champions,	October 2016	Event held, no. of attendees	November 2016	November 2016
Disability Awareness Week	Partnerships and Communities Team	Awareness raising event, promoting services available. Event venue – Weston Favell Community Centre. Organisations who participated include: Olympus Care	3 rd December 2016	Nil	Event held and % no attendees	September 2016

		Employability Service, Changing Minds (NHFT), Northamptonshire Sport, Local Offer (NCC), Guide Dogs for the Blind, Northamptonshire Polio Fellowship, Door to Door Service.				
Disabled Facilities Grants	AAitken	Help promote the scheme to the community Support AAitken, Adaptations Manager, to raise awareness	Ongoing	Nil		September 2016
Hate Crime work	AMorgan/LJepson	Work with LJepson (Crane Project), to set up the forum as a Third Party Reporting Arena, where information can be captured to take to the Police or use part of the data collection to inform national bodies. Can also take 3rd hand information. Idea is to get people to talk.	Ongoing	Nil		September 2016